

The Bottled Water Company

The **Bottled Water Company** is a local company to your location that began trading in 2018. As its name suggests, it specializes in supplying bottled water to a variety of clients. When it began trading, the only clients the company had were local to their base and business was very straight forward.

A client would place an order by post, telephone or face-to-face, based on the **Bottled Water** Company's list of products. The invoices would be typed into a word processor and printed, the order would be filled and delivered and the invoice would be handed to the client at the same time. A copy of the invoice would be saved on the word processor and a paper copy would be filed.

While this approach has been employed since the beginning, the company has identified that clients are not paying within the required time period. Despite this, the company has successfully grown and has now expanded its client list to include larger companies, restaurants, and clients from outside of the local area.

The current system is a combination of paper, word processor and spreadsheet. The company does not have a computerized database.

With the expansion of clients and the opportunity to become more efficient the management has decided it is time to upgrade. They want to computerize their systems and automate certain key processes.

To save money, the company has decided to develop the new system(s) in-house with no external consultancy.

You have to identify as a team how the project management cycle to be applied for software development in relating to this case scenario.